

Mosman Swim Centre - Membership Terms and Conditions

- 1. Notice by Email.** Any changes to Membership Terms & Conditions will be advised in writing by email and current Terms & Conditions are available at www.mosmanswimcentre.com.au
- 2. Membership Payment.** All monthly memberships are payable in advance by Direct Debit only. A pro-rata amount will be charged for the first month at the time of joining. All multi-visit and annual memberships are payable by cash / credit card or Eftpos at the time of joining. Memberships paid by Workcover and or insurance companies will only become active upon receipt of payment from the client or insurance company.
- 3. Membership Departure.** A monthly membership may be cancelled after the minimum subscription of one month by completing a Departure Form available at www.mosmanswimcentre.com.au For administration purposes, the Departure Form must be completed for the following calendar month by giving notice by the 25th day of the current month. Departure requests received after the 25th day of the current month will not take effect until the month after.
- 4. Privacy Policy.** The Mosman Swim Centre is bound by the Privacy Act. For details of Aquatic Leisure Management's Privacy Policy, please see Reception or visit our website at www.mosmanswimcentre.com.au
- 5. Change of Details.** You must keep the Centre informed of any change of address, email, contact numbers or any other information relevant to your membership. All changes must be in writing and reported by completing the Change of Details Form available at www.mosmanswimcentre.com.au
- 6. Change to Payment Details.** Any change to Direct Debit details are to be completed at the Centre by way of a new Automatic Payment Service Agreement prior to the 25th day of the month to take effect for the following month.
- 7. Outstanding Payments.** If any amount payable for your membership is not paid on the due date, for example due to insufficient funds or incorrect personal details, access to the Centre will be suspended until such time as the payments are up to date. A second attempt to process your Automatic Payment will automatically occur 4 days later. An administration fee of \$10.50 will apply.
- 8. Leave Request (Annual Members).** If you wish to take a break or be away for a period of time a leave request form can be completed online at www.mosmanswimcentre.com.au Forms must be submitted by the 25th day of the current month to take effect for the following calendar month. Leave must be in multiples of full calendar weeks (Monday-Sunday). Members can take 6 weeks of leave per calendar year at no charge. No further extensions will be granted.
- 9. Leave Request (Monthly Members).** If you wish to take a break or be away for a period of time a leave request form can be completed online at www.mosmanswimcentre.com.au Forms must be submitted by the 25th day of the current month to take effect for the following calendar month. Leave must be in multiples of full calendar weeks (Monday-Sunday). Members can take 6 weeks of leave per calendar year at no charge. Any additional weeks over this will be charged at \$5/week.
- 10. Medical Leave Request (Annual and Monthly Members).** In the event of genuine medical illness unlimited leave will be granted upon receipt of a valid medical certificate.
- 11. Membership and Multi-Visit Pass Options**
 - 10 visit pass** – 10 Mosman Swim Centre visits. Non transferable. Non refundable and valid for 2 years from the date of purchase.
 - 10 visit Aquacise / Health & Fit pass** - 10 aquacise classes or adult health & fit squads. Non transferable. Non refundable and valid for 2 years from the date of purchase.
 - 10 visit Surf & Tri pass** - 10 surf & tri squads. Non transferable. Non refundable and valid for 2 years from the date of purchase.
 - 20 visit pass** - 20 Mosman Swim Centre visits. Non transferable. Non refundable and valid for 2 years from the date of purchase.
 - Leisure (monthly)** – Payable by Automatic Payment (Direct Debit) ONLY. Allows unlimited entry to Mosman Swim Centre. Non transferable. Non refundable. *Leisure members can join any aquacise class or health and fitness squad for \$5.70.*
 - Lifestyle (monthly)** - Payable by Automatic Payment (Direct Debit) ONLY. Allows unlimited entry to Mosman Swim Centre as well as unlimited aquacise and health & fit squad participation. Non transferable. Non refundable.
 - Leisure Family (monthly)**– Payable by Automatic Payment ONLY. Allows unlimited entry to Mosman Swim Centre. Non transferable. Non refundable. *Leisure members can join any aquacise class or health and fitness squad for \$5.70.*
 - Off peak (monthly)** - Payable by Automatic Payment ONLY. Allows limited entry to Mosman Swim Centre between 12pm and 3pm Monday to Friday or after 12pm on weekends and public holidays. Non transferable. Non refundable. *Off-peak members can enter in any peak time for just \$2.50.*
 - Corporate (monthly)** – available for Leisure or Lifestyle Memberships. Additional Terms & Conditions apply.
 - Annual** – Leisure, Lifestyle, Leisure Family, Corporate and Off-Peak Memberships are available as Annual Memberships. Non transferable. Non refundable and valid for 12 months from the date of purchase.
 - Program Member Family Rewards** – a 20% discount (off one of our monthly membership packages) is available to any direct family member (on the same Medicare Card) of a current Ezyswim program participant.
- 9. Membership Entitlement.** Purchase of a pensioner/senior/teen or full-time student membership requires valid photo identification. Purchase of a family membership requires the presentation of a valid Medicare Card showing the names of all family members.
- 10. Membership Validity.** All memberships are non-transferable and non-refundable.
- 11. Use of the Centre.** The Centre is opened Monday – Friday from 5am – 8pm, Saturday from 7am- 7pm, Sunday from 7am- 6pm and Public Holidays from 8am – 6pm and closed on Good Friday and Christmas Day. No programs are conducted on Public Holidays. Please note that changes to operating hours may occur due to school carnivals, club meets, seasonality and Centre use. Use of the Mosman Swim Centre is subject to the Terms and Conditions of Entry, Pool Rules and Swimming Hygiene Requirements at all times. If your belongings are left in a locker overnight, they will be removed and the Mosman Swim Centre will take no responsibility for loss or damage. **I assume with full knowledge the dangers in my participation in fitness activities and use the Centre at my own risk.**
- 12. Right of Admission.** The Centre reserves the right to refuse entry to any person, including members, and has the right to cancel your membership without warning or notice due to any breach of these membership terms, failure to comply with the Conditions of Entry or for any other reason the Centre may decide such as equipment damage or health and safety risks.
- 13. Membership Card.** Access to the Centre will only be granted to you upon presentation of your membership card. An identification photo will be taken which is attached to your membership. This photo identification is a mandatory requirement to membership of the Centre. If you lose your membership card, there will be a \$10.50 replacement fee charged.