

ENROLMENT AND PARTICIPATION TERMS & CONDITIONS

- Notice by Email.** Any changes to Terms & Conditions will be advised in writing by email.
- Initial Payment.** Initial payment must be made in full at the time of booking by credit/debit card (Visa & Mastercard only), Eftpos or cash at the venue. A pro rata amount will be charged for the first month.
- Participation.** Participation in the program is subject to full payment being received in advance. Members who have not provided full payment in advance will not be guaranteed a position in the program and their enrolment may be cancelled.
- Telephone Enrolments.** Telephone enrolments will be accepted with full payment at the time of booking.
- Privacy Policy.** Mosman Swim Centre is bound by the Privacy Act. For details of Mosman Swim Centre's Privacy Policy, please visit our website at www.mosmanswimcentre.com.au
- Departure.** An enrolment can be cancelled after a minimum subscription of one month by completing a departure request form via the online Customer Portal. To be cancelled the following month, notice must be received by the 25th of the current month. Departure requests received after the 25th day of the current month, will not take effect until the month after.
- Session Transfers.** Any session transfer request (i.e. change of day or time) is subject to availability.
- Make-up Sessions.** Customers are issued 8 make-up sessions per 12 months.
 - Make-ups must be administered by customers via the online Customer Portal.
 - Customers must notify absence online to receive a make-up.
 - Customers can notify absence up to 8 weeks in advance anytime within 1 hour of their lesson.
 - Make-ups are only available to be booked a maximum of 8 weeks after the class date has passed.
 - Each customer is allocated 8 make-ups per calendar year.
 - Make-ups can be booked up to 7 days in advance only.
 - Medical certificates are not required.
 - No extensions will be granted for unused make-ups.
 - If you do not attend your scheduled lesson (and notify absence as outlined above), you will forfeit your lesson entirely.
 - Make-ups cannot be rescheduled.
 - Extended medical absences will be reviewed by Management on a case-by-case basis.
- Class Timetable.** Every effort will be made to adhere to the timetable but Ezyswim reserves the right to change, consolidate or alter sessions as necessary.
- Change of Details.** Customers are responsible for updating and maintaining their own details via the online Customer Portal. Ezyswim will not be held responsible for out of date contact or debit details.
- Returned Automatic Payments.** If any amount payable for your enrolment is not paid on the due date, for example due to insufficient funds or incorrect details, a second attempt to process payment will automatically occur 4 days later. If payment is still unsuccessful, participation for the program may be suspended. An administration fee of \$11.00 will apply for each return payment.
- Alternate Payment.** At venues where alternate payment is accepted with conditions and additional fees, members are required to pay the monthly enrolment fees in advance between the 1st and 7th day of the month and prior to your first lesson. If full payment is not received by this time, your position in the program will be open to our waitlist customers.
- No Refunds.** All payments are non-refundable and enrolments are non-transferable.
- Use of the Venue.** Children must not be left at the Venue without active parent or guardian supervision. Use of the Venue is subject to the Terms & Conditions of Entry, Pool Rules and Swimming Hygiene Requirements. Ezyswim reserves the right to refuse participation to any person, including members, and has the right to cancel your enrolment without warning or notice due to any breach of these terms and conditions, or for any other reason management may decide such as equipment damage or health and safety risks.
- Swimming Caps.** Caps are compulsory for Learn-to-Swim & Squad sessions. Ezyswim caps can be purchased at a discounted price for members.
- Public Holidays.** There are no classes conducted on Public Holidays. All monthly fees remain unchanged in the event of a Public Holiday, except where the class is a Learn-to-Swim class and there are less than 4 available swimming sessions in the calendar month. In this circumstance, a percentage discount is automatically applied.
- Christmas & January Holiday Break.** During the break period, programs are discounted using the following calculations:
 - Infant Aquatic, Learn-to-Swim and Mini-Squads: Number of available lessons, divided by the total number of lessons in the month.
 - Junior Squads: number of available calendar days, divided by total days in each month.

PRICES SWIM PROGRAM FEES ARE PAYABLE BY AUTOMATIC PAYMENT

As at July 2017. Payable 5th business day of the month by Automatic Payment. Depending on the content level of personal aquatic survival skills, certain programs are GST free.

All prices include Centre entry for the program participants and non-swimming parent or carer.

FAMILY DISCOUNT

Families with 3 or more participants in the program receive a 30% discount for the 3rd or subsequent family member. Discount applied to the course with the lowest cost.

REGULAR USER DISCOUNT

Receive a 30% discount for more than 1 session per week in our program. Applies to Infant Aquatics, Learn-to-Swim and Mini-Squads.

PROGRAM MEMBERSHIP

AUTOMATIC PAYMENT MONTHLY FEE

| | |
|---|----------|
| Infant Aquatics..... | \$85.50 |
| Preschool..... | \$92.70 |
| School Age..... | \$92.70 |
| Mini-Squads..... | \$92.70 |
| Junior Target.....(Max. 2 sessions per week)..... | \$97.90 |
| Target.....(Max. 3 sessions per week)..... | \$108.20 |
| Senior Target.....(Max. 4 sessions per week)..... | \$123.60 |
| Junior Development Squad ... (required 3 sessions per week).... | \$123.60 |
| Bronze Transition Squad.....(required 4 sessions per week).... | \$154.50 |
| Junior Squad, additional session..... | \$22.70 |
| Personal Sessions (one-on-one)..... | \$177.20 |
| Personal Sessions (two-on-one)..... | \$265.80 |

PROGRAM MEMBER FAMILY REWARDS

(MONTHLY AUTOMATIC PAYMENT)

A 20% discount is available to any additional family member of a program participant on one of our membership packages. Please enquire at reception today.

HEALTH & FIT SQUADS (TEEN & ADULT) AND SURF & TRI SQUADS (VALID FOR ONE PERSON. INCLUDES CENTRE ENTRY)

| | |
|---|----------|
| Casual Adult..... | \$18.30 |
| Casual Pensioner/Full Time Student/Senior (with valid photo ID).... | \$14.70 |
| 10-pass (valid for 2 years from date of purchase) | |
| Adult..... | \$146.40 |
| Pensioner/Full Time Student/Senior (with valid photo ID)..... | \$117.60 |

HOLIDAY EXPRESS PROGRAM

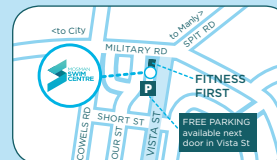
| | |
|--|----------|
| 5 Day Group Program..... | \$106.90 |
| 4 Day Group Program..... | \$85.50 |
| 5 Day Personal Program..... | \$204.50 |
| 4 Day Personal Program..... | \$163.60 |
| 5 Day Personal Program (two-on-one)..... | \$306.70 |
| 4 Day Personal Program (two-on-one)..... | \$245.40 |

ADMINISTRATION FEES

| | |
|----------------------------|---------------------|
| Returned Payment Fee..... | \$11.00 per payment |
| Alternate Payment Fee..... | \$11.00 per payment |

MOSMAN SWIM CENTRE

90 Vista Street, Mosman
 (next to Fitness First)
 Ph: 1300 11 SWIM (7946)
info@mosmanswimcentre.com.au
www.mosmanswimcentre.com.au



ezyswim

Swimming, a skill for life.

MOSMAN
**SWIM
 CENTRE**

SWIM PROGRAMS

YEAR ROUND SWIMMING

1300 11 SWIM

www.mosmanswimcentre.com.au



EZYSWIM PROGRAM

Our unique program is based on year round swimming with lessons continuing through school holidays, with the exception of a break between Christmas and the commencement of School Term 1. Children have the opportunity to participate in our *Express* Programs during this January period. To ease administration and for the benefit of our customers, program fees are payable by Automatic Payment (either bank account or credit card). All children with previous Learn-to-swim experience must be assessed prior to enrolling in our program. Please contact us to arrange your complimentary assessment.

YOUR INSTRUCTORS & COACHES

Our swim program instructors are all accredited with Austswim/ASCTA and have been screened according to legislative requirements. The team of instructors are professionally qualified and have been selected based on a combination of their technical knowledge, coaching skills and ability to communicate and build rapport. Our instructors have a caring and empathetic approach to teaching to ensure all participants feel comfortable and confident at all times.

EZYSWIM SUPPORT OFFICE HOURS

Open Monday to Sunday 9.00am – 5.00pm

1300 11 SWIM (7946)

info@mosmanswimcentre.com.au

www.mosmanswimcentre.com.au

SWIM PROGRAMS

EXPRESS PROGRAMS

In conjunction with our yearly program, Ezyswim conducts *Express* Programs during the school holidays. These programs are a great way to boost your child's swimming ability and confidence whilst maintaining their regular weekly swimming lessons.

INFANT AQUATICS

B1's – (parent & baby) Infants aged 6–15 months are introduced to water in a happy and positive manner. Plenty of songs, colour and repetitive activity to stimulate both baby & parent! Introduction of water skills. Class duration 30 minutes. This is a water familiarisation class. 8 per group.

B2's – (parent & toddler) Toddlers aged 16–24 months are developing their water confidence and paddling skills with the comfort of a parent by their side. Further development of water safety skills. Class duration 30 minutes. 8 per group.

B3's – (parent & toddler) Toddlers aged 25–29 months. Continuation of developing water confidence and building paddling skills, floating and basic breath control in preparation for independent swimming. Consolidation of personal water safety skills. Class duration 30 minutes. 8 per group.

LEARN-TO-SWIM & AQUATIC SAFETY

Starfish – (preschool age) Toddlers aged 30–35 months. Activities include basic breath control, floating, propulsion and submersion. Focus on basic survival skills. Class duration 30 minutes. 4 per group.

Tadpoles – (preschool age) Class is aimed at building the water confidence and safety skills of beginners from 3 years of age. Activities include basic breath control, floating, propulsion, paddling and submersion. Focus on basic survival skills. Class duration 30 minutes. 4 per group.

Frogs – (preschool age) More confident preschoolers are taught to float, propel and submerge independently with the introduction of freestyle arms and legs. Focus on safety in deep and shallow water. Class duration 30 minutes. 4 per group.

Penguins – (preschool age) Continuation of basic freestyle techniques and introduction of backstroke with development of streamline body position. Focus on deep water safety. Class duration 30 minutes. 4 per group.

Water Safety Certificate – (school age) Beginners are introduced to floating, propulsion and submersion. Focus is on basic water safety and survival skills. Class duration 30 minutes. 4 per group.

Seahorses – (school age) Continues to develop floating, propulsion and submersion skills with the introduction of basic freestyle and back kicking. Class duration 30 minutes. 5 per group.

Platypus' – (school age) Continuation of freestyle with bi-lateral breathing and backstroke instruction whilst instilling deep water confidence. Focus on deep and shallow water safety. Class duration 30 minutes. 5 per group.

Seals – (school age) Further development of bi-lateral breathing freestyle and backstroke. Introduction of breaststroke and diving. Focus on deep water safety and survival swimming. Class duration 30 minutes. 6 per group.

Dolphins – (school age) Butterfly is introduced whilst maintaining focus on all other strokes and diving. Preparation for Mini-Squad. Focus on advanced water safety techniques. Class duration 30 minutes. 6 per group.

MINI-SQUAD & AQUATIC SAFETY

Marlins – Emphasis on stroke development as children familiarise themselves with squad sessions. Introduction to turns and drills. Focus on personal safety in all aquatic environments. Session duration 30 minutes.

Sharks – Refinement of technique and gradual endurance building. Starts, turns and finishes. Focus on personal safety and rescues in all aquatic environments. Session duration 30 minutes.

PERSONAL SESSIONS

(All ages) Individualised sessions for those requiring more personalised attention structured as one-on-one or two-on-one at the instructor's discretion. All abilities are catered for and personal aquatic survival skills are introduced at every level of tuition. Varying times available.

ACCESS AND INCLUSION SESSIONS

Our team is qualified to deliver programs that meet the needs of a diverse range of customers within the aquatic environment. We cater for individual needs regardless of ability, chronic condition, age or cultural and linguistic diverse backgrounds. Bookings essential.

AQUATIC PROGRESSION – SQUADS

Junior Target – 1st level of squad program. 45 minutes duration. Focus on skills with introduction to race techniques. Swimmers are encouraged to train 2 times per week.

Target – 2nd level of squad program. 1 hour duration. Develop endurance in sessions whilst still keeping a strong focus on technique. Swimmers are encouraged to train 3 times per week.

Senior Target – 3rd level of squad program. 1 hour duration. This squad is focused on developing racing skills and techniques that enhance their performance at a competitive level. Swimmers are encouraged to train 4 times per week.

Competitive Squad – 4th level of squad program. 1 hour duration. This squad is designed to meet the needs of strong school swimmers and to create a competitive platform on which to qualify for championship events. Swimmers are encouraged to train up to 9 times per week.

Junior Development Squad – 1 hour duration. The Junior Development Squad is an invitation only squad for swimmers aged 7–9 years of age. Swimmers are required to complete all 3 scheduled training sessions per week and focus on criteria specifically for elite racing. Participation in this squad includes representing Ezyswim Swimming Club at scheduled state meets including Swimming Metro North East, Swimming NSW and Swimming Australia.

Bronze Transition Squad – 1.5 hour duration. The Bronze Transition Squad is an invitation only squad for swimmers aged 9–11 years of age. Swimmers are required to complete all 4 scheduled training sessions per week and focus on a criteria specifically for elite racing. Just like the Junior Development Squad, swimmers are required to represent the Ezyswim Swimming Club at race night and scheduled state swim meets.

ADULT SWIM & AQUATIC PROGRAMS

Whether it is sport specific training, stroke improvement, squad or personal sessions, programs are available to ensure your requirements are met.

Learn-to-Swim – For beginners.

Personal Sessions – Individualised sessions for those requiring more personalised attention. Structured as one-on-one or two-on-one sessions at the instructor's discretion. All abilities are catered for and varying times are available.

Surf & Tri, Adult and Teen Health & Fit Squads and Aquacise – Please refer to our Information & Memberships brochure for details.



Mosman Swim Centre is a community facility operated by Aquatic Leisure Management on behalf of the Mosman Council

Ezyswim proudly supports
 Royal Institute for Deaf and Blind Children